DATA ESIM INSTRUCTIONS

Instructions for iPhone

- 1. Using your phone, scan the QR code.
- The screen will display Activate eSIM, and then change to Activate eSIM - An eSIM from eSIMsmart is ready to be activated on this iPhone; click Continue.
- 3. After a minute or so, the screen will read Cellular Setup Complete, your eSIM is now active on this iPhone; click Done.
- 4. The screen will list a **Primary** option and **Business** option; select **Primary** for voice and text on your personal SIM. The Primary is your personal mobile number, the Business is the eSIMsmart number for data only.
- The screen will now read Cellular Data if you are in France select Business, if you are not in France select Primary so your phone will continue to work with your personal mobile number. The Allow Cellular Data Switching option should be toggled OFF.
- Make sure Data Roaming is set to ON on your handset.

Instructions for Android

- 1. Using your phone, scan the QR code.
- When asked to Add eSIMSmart eSIM?, tap the blue Add button. The screen will then read Adding eSIMSmart eSIM; this step may take up to a few minutes.
- 3. When the eSIM successfully downloads, you will be asked to allow a secondary SIM to use data during calls; tap **Allow**.
- The screen will show SIM 1 this is your primary cellular carrier SIM card – leave this toggled ON until you are ready to use your eSIMSmart eSIM, at which point you will toggle off SIM 1 and toggle ON eSIM 1 (eSIM 1 will be labeled eSIMSmart).
- 5. Make sure Data Roaming is set to **ON** on your handset.

How To Change Your APN Settings ?

Using the SIM in France: You will need to manually enter the APN on your device; please make sure the eSIM is downloaded prior to changing the APN.

iPhone: (*Settings will vary slightly by device make and model*) Settings > Cellular (or Mobile) > Cellular (or Mobile) Data Options > Mobile Data Network > under Cellular/Mobile Data enter the APN internet; Username and Password are left blank.

Android: (*Settings will vary slightly by device make and model*) Settings > More Networks > Mobile Network (make sure data roaming is ticked On) > Access Point Names > Click the + sign or the Add at the top of your screen. Enter the new APN: internet, Username and Password are left blank.

Need Support?

Please contact frtechsupport@cellhire.com, or call 01 41 43 79 40.

